

# with gratitude

## THE CORNERSTONE CHRONICLE AUTUMN 2024

(559) 781-3252 | [WWW.CORNERSTONEPOOLSERVICE.COM](http://WWW.CORNERSTONEPOOLSERVICE.COM) | [INFO@CORNERSTONEPOOLSERVICE.COM](mailto:INFO@CORNERSTONEPOOLSERVICE.COM)

Dear valued customer,

As the fun and busy summer season comes to a close, we wanted to reach out to share how **grateful** we are to serve you! We've had an amazing summer and are excited for what's to come this next autumn season.

### FALL FULL SERVICE

We want you to know that as the leaves begin to fall and the storms ensue, our technicians will be working hard to remove most of the debris in your pool. If you would like all debris removed along with a vacuum each week, we'd be happy to provide that for you with our "Full Service" option!

Please contact the office or see our website for more details and pricing.

### HOLIDAY HOURS

We will be closed the following days so our staff can spend time with their families.

Thursday, November 28, 2024

Friday, November 29, 2024

December 23-27, 2024

Wednesday, January 1, 2025

For those whose service day falls on November 28<sup>th</sup>, 29<sup>th</sup>, or January 1<sup>st</sup>, your pool will be serviced earlier in the week.

### E-STATEMENTS & AUTOPAY

#### RECEIVING AND PAYING YOUR BILL JUST GOT SIMPLER!

Please consider opting into our paperless statements and joining our autopay program. We accept all cards and can also withdraw directly from your checking account. All transactions will produce an emailed statement AND receipt to keep for your records.

Join today – there are no monthly fees, and it's FREE to sign up!

Call or visit:

[www.cornerstonepoolservice.com/myaccount](http://www.cornerstonepoolservice.com/myaccount)

### WINTER PROJECTS

Just because the summer season is over, doesn't mean we slow down. We will continue keeping it in high gear as we roll into winter by providing you with the resources you need to start and finish all of those projects you've needed to get done. We are currently scheduling the fall, winter, and spring seasons for:

- **Tile Cleaning** – Is your tile looking dull or covered with calcium? Our tile cleaning team is excited to get this project knocked out for you this winter. We typically don't schedule tile cleanings during the summer so now is your chance!
- **Drain/Refresh Water** – Pool and spa water can only handle a certain amount of chemicals before sanitation efforts stop working. If your pool is saturated with a high level of Total Dissolved Solids (TDS), now is the time to drain it and refresh the water before swim season begins again.
- **Replaster/Complete Pool Remodel** – Got an aging pool? Please keep in mind the condition of your plaster. If your pool is in need of replastering, please reach out ASAP. Current project wait time is 8-12 weeks.
- **Other fun projects:**
  - Deck Remodel
  - Expansion joints
  - Deco drain replacement
  - Handrail installment
  - Chlorine wash
  - And **fully loaded automation!**

Call the office today for an estimate and appointment!

### CUSTOMER RESPONSIBILITIES

1. Keep trees and plants trimmed away from pool, spa and equipment. (Not to hang over deck of pool and/or spa.)
2. Provide clear access to pool, spa and equipment and keep pump area clean of debris, animal feces and overgrown vegetation.
3. It is the customer's responsibility to assure that all gates are operating properly. Service technician assumes no responsibility for maintaining fences or gates at customer's property.

